

**CY 2023 SUMMARY OF MANAGEMENT REVIEW MEETINGS CONDUCTED
National Quality Management Committee (NQMC)**

REF. NO. NQMC	DATE	AGENDA ITEMS DISCUSSED
NQMC-M-01-2023	03 Feb 2023	<ul style="list-style-type: none"> • Agenda Items Discussed ➤ 3rd Party Surveillance Audit Results ➤ Updating of the Citizen's Charter for Training Centers ➤ Harmonized Client Satisfaction Measurement (ARTA) ➤ Operating Procedures on Program Registration ➤ Presentation of the Draft Operating Procedures for the Pilot TTIs
NQMC-M-02-2023	04 May 2023	<ul style="list-style-type: none"> • Agenda Items Discussed ➤ CY 2023 1st Quarter Accomplishment Report ➤ Customer Satisfaction Report for CY 2022 ➤ Suppliers Performance Report 2nd Semester 2022 ➤ Annual IQA Schedule ➤ TESDA-QP-02-F02 Rev. 03-03-09/16/2022 ➤ Operating Procedures on Program Registration Rev. 01 ➤ Proposed Amendment to the Operating Procedures on Accreditation of Competency Assessors (TESDA-OP-CO-04 Rev. 01) ➤ Proposed Amendment to the Quality Procedures on Control of Nonconforming Service and Corrective Action (TESDA-QP-04)
NQMC-M-03-2023	03 Oct 2023	<ul style="list-style-type: none"> • Agenda Items Discussed ➤ Customer Satisfaction Report for 1st Semester 2023 ➤ Corporate RRRO ➤ Suppliers Performance Report 1st Semester 2023 ➤ Status of ARTA Onsite Inspection ➤ Operating Procedures on Program Registration Rev. 01 ➤ Amendment to the Operating Procedures on Accreditation of Competency Assessors (TESDA-OP-CO-04 Rev. 01) ➤ Quality Procedures on Control of Nonconforming Service and Corrective Action (TESDA-QP-04) ➤ Opening Meeting of Central Office Internal Quality Audit

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NQMC-M-04-2023	17 Oct 2023	<ul style="list-style-type: none"> • Agenda Items Discussed
		<ul style="list-style-type: none"> ➤ Change in the Signatory on Page 19 of TESDA Quality Manual Revision 01
		<ul style="list-style-type: none"> ➤ Proposed Revision to TESDA QP-02 Route Slip Form
		<ul style="list-style-type: none"> ➤ Proposed Revision to TESDA OP-AS-05 Supplier's Evaluation Implementing Guidelines
		<ul style="list-style-type: none"> ➤ Request for Guidance on the ILO Consultants' Request for access to a copy of the OPs on the Development and Deployment of TRs and CATs